



## 2024 General NOPEC FAQs

### What is NOPEC (Northeast Ohio Public Energy Council)?

Founded in 2000, NOPEC is a natural gas and electric energy aggregation representing hundreds of thousands of residential and small business customers in 240+ Ohio communities. We use bulk-buying techniques to purchase competitively priced electricity and natural gas and then supply that power to our customers. Since 2001, we have saved our customers hundreds of millions of dollars on their energy costs. We are also involved in encouraging and implementing energy conservation that saves our customers additional money.

### What is the value of NOPEC for me?

NOPEC protects your energy investment by:

- Negotiating better rates and terms.
- Advocating for consumer-friendly legislation.
- Educating consumers on ways to save even more on their energy usage.

NOPEC also provides valuable programs that benefit member communities and their residents such as energy efficiency grants and community event sponsorships.

### Who is in charge of this group?

NOPEC is governed by a General Assembly, made up of one representative from each community. From this group, a Board of Directors is elected.

### How do I join NOPEC?

Ohio has what is called an "opt-out" procedure. All eligible residents and small businesses in a member community are automatically enrolled into the aggregation program unless they choose not to by opting out.

### How is NOPEC funded?

NOPEC receives fees from the energy suppliers that we buy natural gas and electricity from. These fees are negotiated during the bid process and are calculated based on the value of bringing the load volume of the aggregation to that supplier without them having to incur the marketing costs to land those customers individually. NOPEC does not get any funding from consumers, taxpayers, or the communities we serve.



### **What is the difference between NOPEC and other energy suppliers?**

NOPEC is an aggregation of local governments focused on delivering both savings and stability to the consumers we represent. We are concerned with a long-term approach to the energy market, as well as short-term savings. NOPEC recognizes that long-term savings for consumers will result from regulatory changes and is dedicated to representing the interests of NOPEC member communities and their residents in seeking those changes.

Private, for-profit energy suppliers are more focused on short-term offers. Their positions on regulatory changes and laws are often aimed at their own bottom lines rather than the interests of consumers.

### **How can I compare NOPEC to offers from other energy suppliers?**

Consumers should be wary of gimmicks and “loss leader” giveaways, in which short-term savings are promised with no long-range guarantees of continued savings. For more tips on comparing energy offers, check out NOPEC’s Energy Savings Center at [www.nopec.org/residents/energy-savings-center](http://www.nopec.org/residents/energy-savings-center).

### **Where can I view NOPEC’s rates?**

View pricing rates at [www.nopec.org/checkrates](http://www.nopec.org/checkrates) or by calling NOPEC’s Customer Care Center at 855-667-3201 (855-NOPEC01).